

 VICTORY HOTEL+SPA — ISTANBUL —	GUEST ISOLATION ROOM INFORMATION FORM	Document number:	
		Revision number and date	
		Release Date	12.08.2020

Dear Guest, With the COVID-19 Pandemic notification of the World Health Organization (WHO), regulations are made by the Ministry of Culture and Tourism, the Ministry of Interior and these regulations are constantly updated in line with the disease. In this context; In our facility, in terms of protecting our guests, employees and public health, it is obligatory to provide the following information from our guests during their acceptance to the hotel. As a guest, we kindly request that you and your accompanying information be answered in front of the following questions. In addition, your temperature will be measured every time you enter the hotel and your temperature has been determined as Degree at your first check-in date / time.

Do you have a chronic illness?	
Have you experienced Covid-19 symptoms in the last 14 days?	
Have you been diagnosed with Covid-19 before?	
Countries visited / visited in the last 14 days?	
Turkey or abroad can be contacted by someone close to your address and phone number	

This information, which is mandatory to obtain a residence address abroad, will be kept for the mandatory period provided that it is kept confidential, subject to the obligations of the personal data protection law; In case of a possible COVID-19 infection or request, it will only be shared with the relevant public institutions and organizations.

For your questions and requests, you can contact us via the official e-mail address of info@victoryhotelistanbul.com and the official phone line +90 212 458 28 28.

- The procedures to be followed for all departments and units within the hotel, within the scope of the measures to prevent the spread of the Covid-19 outbreak; The information I have given above is correct,
- My fever will be measured and recorded at every attempt at the facility, in case I am diagnosed with COVID-19 during the time I stay at the Hotel and / or make use of any area and / or services of the Hotel, and if it is determined by the Health Institution that treatment in the hospital is not required, the period specified in the accommodation contract and that my accommodation will be provided at the facility,
- In this case, I will spend my stay in the isolation room determined by the hotel, I will not go outside my room, I will not accept visitors from outside my room, people who are from the same family or stay in the same room can also spend their stay in the isolation rooms, if there is a parent / guardian, I will also spend their accommodation in the isolation rooms and the isolation rooms. It is my responsibility that they do not come out,
- Food and beverage service and room cleaning service will be provided to myself and / or people from the same family or with whom I stay in the same room for the period specified in the accommodation contract, without leaving the isolation rooms, in accordance with the terms of the contract,
- In case of being taken to the isolation room due to the Covid-19 diagnosis, the terms of the accommodation contract signed by me may be extended I accept, declare, accept and undertake that I know that I will be subject to additional charges for the isolation rooms to be provided in addition to the accommodation contract, the services provided and that I will pay these fees,
- I declare, accept and undertake that I will comply with both digital and written and / or verbal warnings and directions within the hotel, and comply with the rules and protocols of the Hotel.
- If I do not accept the issues to be updated and / or act contrary to the relevant rules, protocols, warnings and / or directions, my contract may be terminated unilaterally by the Hotel on justifiable grounds, and I will terminate my accommodation activity, although it is included in my contract, I cannot receive the costs of the services that I cannot receive due to the obligation to stay in the isolation room. I accept, declare and undertake that I will not request a refund. "

Name Surname:

Date

Signature

Yönetim Temsilcisi

Hazırlayan

© Tüm Telif Hakları CC FACILITY SERVICES' e aittir.